

Global Cash Operations - Branch Operations Analyst - NCT

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Company: 0799 Deutsche Bank Aktiengesellschaft, Filiale Taipei

Location: Taiwan

Category: other-general

Description

Details of the Division and Team:

The Branch Operations Analyst is responsible for ensuring timely, complete, and accurate processing of relevant information, including performing all relevant controls within own area of responsibility. They undertake time critical, complex, or regulated tasks and must ensure the timely escalation of operational, regulatory, and other risks to the line manager and functional leads as appropriate.

The Branch Operations Analyst may also be responsible for building and managing relationships with the front office and other internal and external parties at an appropriate level, in particular around the more time critical, complex or regulated tasks.

What we will offer you:

A healthy, engaged and well-supported workforce is better equipped to do their best work and, more importantly, enjoy their lives inside and outside the workplace. That's why we are committed to providing an environment with your development and wellbeing at its center.

You can expect:

Annual health checkup – cost borne by company (once a year) (above 40years old is TWD10,000 & less than 40 years old is TWD5,000)

EAP – free and confidential counseling, online work-life resources

Annual leaves entitlement

Better Maternity leave

Your key responsibilities:

Payment processing for cross border transactions.

Daily CBC reporting.

Ensure all payment processing is compliance to the Regulator's requirements.

Co-ordination of all inquiries from internal and external according to all relevant products processes.

Participate and involve in any assignment regarding to system enhancement and user acceptance testing.

Compliance with internal policy and external regulation requirements.

Ad hoc requests.

Your skills and experience:

3+ years of experience especially in banking operations area.

Good communication skills.

Good teamwork spirits.

Strong analytical and problem-solving skills.

Effective spoken and written English/Mandarin.

How we'll support you:

Flexible working to assist you balance your personal priorities.

Coaching and support from experts in your team.

A culture of continuous learning to aid progression.

A range of flexible benefits that you can tailor to suit your needs.

Training and development to help you excel in your career.

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