

# Taiwan Jobs Expertini®

## Associate/Senior Associate, Account Management (Japan Merchant)

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Company: Klook Travel Taiwan Limited (客遊天下旅行社有限公司) (Taiwan)

Location: Taiwan

Category: other-general

### About Klook

We are Asia's leading platform for experiences and travel services, and we believe that we can help bring the world closer together through experiences.

Founded in 2014 by 3 avid travelers, Ethan Lin, Eric Gnock Fah and Bernie Xiong, Klook inspires and enables more moments of joy for travelers with over half a million curated quality experiences ranging from the biggest attractions to paragliding adventures, iconic museums to rich cultural tours, and other convenient local travel services across 2,300 destinations around the world.

Do you share our belief in the wonders of travel? Our international community of over 1,500 employees, based in 20+ locations, certainly do! Global citizens ourselves, Klookers are not only curating memorable experiences for others but also co-creating our world of joy within Klook.

We work hard and play hard, upkeeping our high-performing culture as we are guided daily by our core beliefs - **P**ush boundaries, **A**sk For and Give Feedback, **T**ake Ownership, and **H**elp Each Other.

We never settle and together, we believe in achieving greater heights and realizing endless possibilities ahead of us in the dynamic new era of travel. Care to be a part of this revolution?

What you'll do:

**Onboarding** : Create and maintain high-quality product content for Klook's rapidly growing, global customer base.

**Optimization** : Continuously ensure the quality of products in terms of pricing,

inventory, content, and booking flow, and maintain a market-leading position at all times.

**Account support** : Provide **day-to-day operational support** to Klook's merchants including but not limited to product updates, settlement, and fixing booking issues to help them maximize sales potential via Klook.

Other projects and tasks assigned by the managers

What you'll need:

Work experience in OTA or the travel industry is a plus

Strong written and verbal communications skills

**Fluent in written and spoken Japanese. Proficiency in English or Mandarin is a plus.**

Confident, self-motivated and goal-oriented

Global-minded and comfortable working with people from different cultural backgrounds

A start-up attitude – highly collaborative with an entrepreneurial, roll-up-your-sleeves attitude that's not afraid to work independently when required

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